

## You can make your loan payment online - even if you don't have a deposit account at Lowell Five Bank!

Use the [External Transfer](#) option within Lowell Five's [Online Banking](#) or [Mobile Banking App](#) to transfer funds from your account at another bank to make a payment to your Lowell Five loan.

To begin using **External Transfers**, you must first [Enroll in Online Banking](#) and confirm ownership of your account at another bank.

### **ENROLL** in Online Banking.

#### **From a PC**

- ✓ Go to Lowell Five's website (lowellfive.com)
- ✓ Click "Secure logins"
- ✓ Select "Register for Online Banking"
- ✓ Select "Enroll a Person"

#### **From a Mobile Device**

- ✓ Go to [LowellFive.com](#)
- ✓ Click "Logins"
- ✓ Select "Register for Online Banking"
- ✓ Select "Enroll a Person"

### **VERIFY** your email address and **SETUP** an External Account.

#### **Online Banking**

- ✓ Log in to your Lowell Five Online Banking
- ✓ Select "Transfer Funds"
- ✓ Select "External Transfer"
- ✓ Follow the prompts to verify your email
- ✓ Click "Add a New Account"

#### **Mobile Banking App**

- ✓ Log in to your Lowell Five Mobile Banking App
- ✓ Select "Transfer & Pay"
- ✓ Select "Make an external transfer"
- ✓ Follow the prompts to verify your email
- ✓ Click the "From: Select account" field, then "Add new account"

### **CONFIRM** your account at another bank.

- ✓ Follow the on-screen prompts to confirm account ownership. Your name must appear on **BOTH** your Lowell Five Loan and your account at your other bank.
- ✓ Check your email! You will receive confirmation and next-step emails throughout this process.

### **SCHEDULE** recurring payments. (Optional)

After adding and confirming the account ownership, you can set up one-time and recurring transfers/payments within online banking (*Transfer Funds*) or your mobile device (*Transfer & Pay*).

